

# CERAMIC HEATER

Model:  
HCH-LF2000BK



*This product is only suitable for well insulated spaces or occasional use*

- LED display
- Fireplace effect
- Remote control

**HEINER**

## 1. INTRODUCTION


**Please read this instruction manual carefully before using it and keep it for later information.**

This manual is conceived for offering you all of the necessary info regarding installation, using and maintenance of the machine. For a correctly and safely use of the machine, please, read this manual before installation and using.

## 2. PACKAGE CONTENTS

- Ceramic fan heater
- Instruction manual
- Warranty card

## 3. SAFETY WARNINGS AND PRECAUTIONS

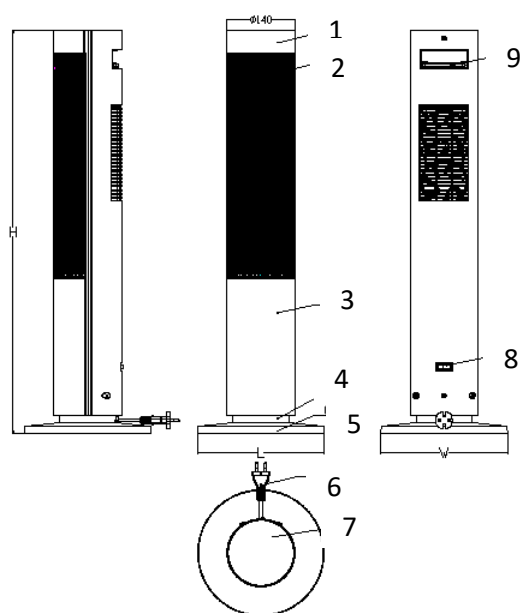
1. Please read all instructions carefully before using this product.
2. This product is for household use only.
3. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
4. Children should be supervised to ensure that they do not play with the appliance.
5. This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
6. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons to avoid a hazard.
7. Children of less than 3 years should be kept away unless continuously supervised.
8. Children aged from 3 years and less than 8 years shall only switch on/off the appliance provided that it has been placed or installed in its intended normal operating position and they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children aged from 3 years and less than 8 years shall not plug in, regulate and clean the appliance or perform user maintenance.
9. **CAUTION-** Some parts of this product can become very hot and cause burns. Particular attention has to be given where children and vulnerable people are present.
10.  **WARNING:** In order to avoid overheating, do not cover the heater.
11. Do not use this heater in the immediate surroundings of a bath, a shower or a swimming pool.
12. The heater must not be located immediately below a socket outlet.
13. **WARNING:** Do not use this heater in small rooms when they are occupied by persons not capable of leaving the room on their own, unless constant supervision is provided.
14. Do not use this heater if it has been dropped
15. Do not use if there are visible signs of damage to the heater
16. Use this heater on a horizontal and stable surface.
17. **WARNING:** To reduce the risk of fire, keep textiles, curtains, or any other flammable material a minimum distance of 1 m from the air outlet
18. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

19. If the product has any failure, please take it to a service station or notify the after-sales service center.
20. Do not disassemble or replace parts without authorization.
21. Do not touch the power cord and plug with wet hands.
22. It is strictly forbidden to insert foreign objects such as wooden and metal sticks into the air inlet and outlet.
23. Do not spray insecticides or flammable sprays around the product.
24. Avoid blowing air to young children for a long time.
25. Do not pull the cord when unplugging the power cord.
26. Make sure that there is no foreign matter stuck on the power plug, and fully insert the plug.
27. If the product has any strange smell or noise during use, stop using it immediately and unplug the power supply.
28. Do not fold the power cord or place heavy objects on it.
29. When going out or not using the device for a long time, be sure to turn off the power and unplug the power cord.
30. Only use conforming power outlet that meets the requirements.
31. Make sure that the power voltage used is consistent with the voltage specified on the nameplate of the device.
32. Please confirm the operating voltage before relocating.
33. Do not place any object on the device.
34. This product contains a coin / button cell battery. If the coin / button cell battery is swallowed, it can cause severe internal burns in just 2 hours and can lead to death.
35. Keep new and used batteries away from children.
36. If the battery compartment does not close securely, stop using the product and keep it away from children.
37. If you think batteries might have been swallowed or placed inside any part of the body, seek immediate medical attention.
38. The batteries contain materials which are hazardous to the environment; they must be removed from the appliance before it is scrapped and that they are disposed of safely.

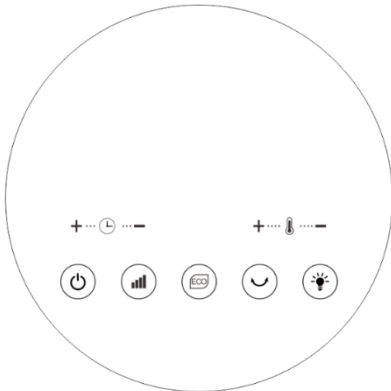
## 4. PRODUCT DESCRIPTION

### Product overview

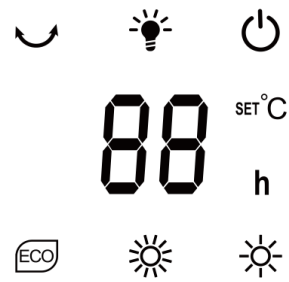
1. Front cover	6. Power cord
2. Wind outlet	7. Control panel
3. Fireplace display window	8. Power switch
4. Swing holder	9. Remote control
5. Base	



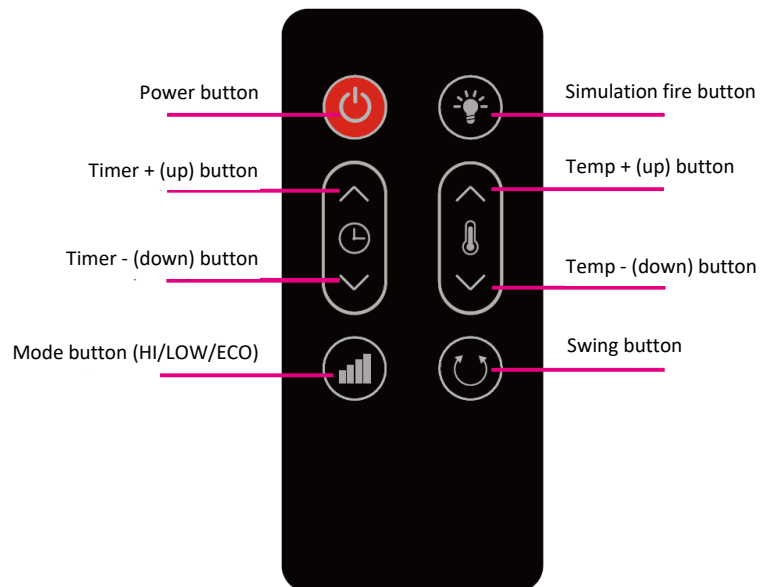
### Control panel



### Display panel



### Remote control operation panel



## 5. PRODUCT INSTALLATION AND OPERATION METHOD

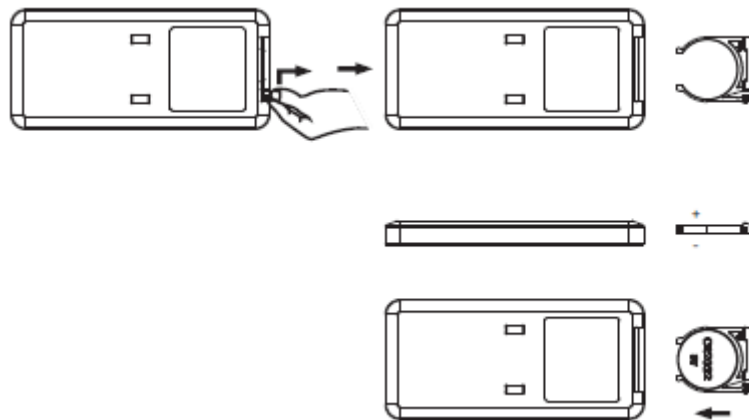
### Installation method

1. Take the product out of the bubble bag, including the following three parts: heater, base, remote control.
2. Put the heater on a table/flat surface, with the bottom reaching out. Connect the base with the heater.
3. Press Power switch which is in the back of the device to turn on.

### Remote control operation panel


1. Pull out the battery panel at the back side of remote control.
2. Pay attention to the battery polarity and insert the battery (CR2032) to the tray of the panel.
3. Push the battery panel into the remote control.


4. The batteries contain materials which are hazardous to the environment; they must be removed from the appliance before it is scrapped and that they are disposed of safely.








### How to use each function button


As long as the heater is in working condition, the fan is in working state. If the heater stops working, then the fan will stop working after 10s.



1. After connecting to the power supply and switching on the power, you will hear a sound and the heater enters Standby Mode. The power indicator led\_  lights up.



2. Under standby mode, press  key to turn on/off the heater, the display panel will countdown the heater (from 10 to 0 second) after turning off the machine.


3. The default setting, after turning on, shows as below:



- h) Heater: low power, led\_  lights up.
- i) Swing: off, led\_  lights off.
- j) Timer: 0h, led\_  lights off.
- k) Fan: turned on.
- l) Temperature setting: the default temperature setting is 25°C.
- m) Fireplace display: turned on, Led\_  lights up.
- n) ECO: turned off, Led\_  lights off.

4. In working condition, press  to shift the power between low level and high level.







- c) Low power: led\_  lights up.
- d) High power: led\_  lights up.

5. In working condition, press  key to enter into the ECO mode, led\_  lights up, press it again to quit this mode.






- f) ECO mode: the default temperature setting is 22°C, when the room temperature is lower than 18°C, the machine works with high power 18°C and 22°C, the machine works with low power; when the room temperature is above 22°C, the heating element will be turned off.
- g) when the ECO function is operating, the  button is not active.
- h) when the room temperature is above 22°C, the heater and swing function will also be turned off.

6. In working condition, press  button to turn on/off the swing function, led\_  will light up/off accordingly.


7. In working condition, press +  or  --- button to set the timer.



- d) Timer: press +  or  --- key,  and led\_  will display, press +/- key to set the timer (within a range of 0-24 hours), the time will increase or decrease 1h for every press.
- e) After entering timer by pressing +  or  --- button, the time you set before will not be changed. But you can reset the time by pressing +/-key, no operation to the keys after 5 seconds and the time that you have reset will be effective at once.
- f) If there is no operation to the keys after 5 seconds or press other keys except +/-, the display panel will shift to show the setting temperature immediately.
- i) When time was set except "0", it will decrease 1h per time, if the timer turns to value 0, then the device will turn off at once, and enters into standby mode.
- j) If the timer is set as "0", it means that no timer has been selected.

8. In working condition, press +  or  --- button to set the temperature.


- a) Temperature setting function: press +  or  --- key,  and Led\_ <sup>SET</sup>°C will display, press +/- key to set the temperature, The range of the temperature is from 15 °C to 35 °C, the temperature will increase or decrease 1 °C for every press.
- b) After entering into temperature setting by pressing +  or  --- button, the temperature you set before will not be changed. You can reset the temperature by pressing +/-key, no operation to the keys after 5 seconds and the temperature that you have reset will be effective at once.

9. When both the time and temperature are set, the LED display shows the setting temperature and timer display interactively for each 30 seconds. When the time is not set, it only shows the setting temperature.

10. When turn on the heater or under standby mode, press  button to turn on/off the fireplace function, the LED will light up/off accordingly.

- a) turn on fireplace function: fireplace motor works, led\_  lights up,
- b) turn off fireplace function: fireplace motor stops to work, led\_  lights off.

11. Memory function in standby mode:

When the heater is turned on except the first time, and under the standby mode, press  key, and the unit will memorize the previous settings (except timer setting) of last using and work accordingly.

12. After working for 1 minute, the brightness of the led display will reduce to 1/3 of the normal brightness, in order to avoid the problem of led display dazzling at night. It will resume to the normal brightness after operation.

13. There is a tip-over switch inside the heater, it will disconnect the heater automatically if the machine falls on the ground.

14. Remarks:

- d) when the heater sensor is activated (temperature is above 60°), the LED will display "EE", and cannot set the temperature at the moment.
- e) When the environment temperature lower than -10°C, the LED will display "LO".
- f) When the environment temperature higher than 40°C, the LED will display "HI".

## 6. MAINTENANCE AND CLEANING

1. The heater needs to be turned off and pulled out from the plug before cleaning, otherwise it's possible to cause electric shock.
2. Before maintaining, please pull out the plug, and make sure that the heater has cooled.
3. Please use soft cloth to wipe the dust off the heater's surface; If the surface is very dirty, use a soft cloth to wipe it with the water lower than 50°C mixed with neutral detergent.
4. Don't use gasoline, thinner or other chemicals that can damage the surface.
5. Before storing this heater, let it cool down and place it in a dry and ventilated area.
6. Warning: any other servicing should be performed by an authorized service representative.

## 7. TECHNICAL PARAMETERS

Model	HCH-LF2000BK
Rated voltage	220-240V~
Rated frequency	50 /60Hz
Rated power	2000 W
Noise	≤50 Db

Model identifier(s): HCH-LF2000BK					
Item	Symbol	Value	Unit	Item	Unit
Heat output				Type of heat input, for electric storage local space heaters only (select one)	
Nominal heat output	P <sub>nom</sub>	2.0	kW	manual heat charge control, with integrated thermostat	NA
Minimum heat output (indicative)	P <sub>min</sub>	1.3	kW	manual heat charge control with room and/or outdoor temperature feedback	NA
Maximum continuous heat output	P <sub>max,c</sub>	2.0	kW	electronic heat charge control with room and/or outdoor temperature feedback	NA
Auxiliary electricity consumption				fan assisted heat output	NA
At nominal heat output	e <sub>lmax</sub>	1.947	kW	Type of heat output/room temperature control (select one)	
At minimum heat output	e <sub>lmin</sub>	1.280	kW	single stage heat output and no room temperature control	No
In standby mode	e <sub>lSB</sub>	0.000	kW	Two or more manual stages, no room temperature control	No
				with mechanic thermostat room temperature control	No
				with electronic room temperature control	Yes
				electronic room temperature control plus day timer	No
				electronic room temperature control plus week timer	No
				Other control options (multiple selections possible)	
				room temperature control, with presence detection	No
				room temperature control, with open window detection	No
				with distance control option	No
				with adaptive start control	No
				with working time limitation	No
				with black bulb sensor	No
<b>Contact details:</b>				Network One Distribution Marcel Iancu Street, no. 3-5, Bucharest, Romania Tel: +40 21 211 18 56, <a href="http://www.heinner.com">www.heinner.com</a> , <a href="http://www.nod.ro">www.nod.ro</a>	

## CUSTOMER CARE AND SERVICE

Always use original spare parts.

When contacting our Authorised Service Centre, ensure that you have the following data available: Model and Serial Number.

The information can be found on the rating plate. Subject to change without notice.

Thank you for purchasing this product. If you need support with your product, visit our website using the links below.

**Get User manuals:** <https://www.heinner.ro>

**Get Service information:** <https://www.heinner.ro>



### Environment friendly disposal

You can help protect the environment!

Please remember to respect the local regulations: hand in the non-working electrical equipment's to an appropriate waste disposal center.



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This product is in conformity with norms and standards of European Community.



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